GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1798
ANSWERED ON:08.03.2001
ENQUIRY SYSTEM IN TRAINS
CHANDRA NATH SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways propose to upgrade its enquiry system to enable the passengers to know where exactly the train is at the moment;

(b) if so, the details alongwith the objectives of the system;

(c) the places where such system is operational at present;

(d) whether the Government are planning to set up internet kiosks in Rajdhani and Superfast trains;

(e) if so, the details thereof, and;

(f) the time by which the said internet kiosks are likely to be set up?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

(a) & (b): In order to upgrade passenger information regarding train running, the Railways have set up the National Train Enquiry System for providing train running position through terminals at enquiries of important stations, Interactive Voice Response System, display boards and announcement system at major stations. The system provides information which is updated at frequent intervals.

(c): A Statement is attached.

(d): There is no such proposal at present.

(e) & (f): Do not arise.